

Product:

418L Chest Fridge/Freezer

Model Code/s:

ECF418W

# Esatto

# User Manual

Exactly what  
you need

Online:

[esatto.house](http://esatto.house)

# Esatto

# Appliances

Exactly what  
you need

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# Welcome

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Congratulations on purchasing your Chest Fridge/Freezer. The Esatto brand is proudly distributed within Australia by Residentia Group Pty Ltd.

Please refer to the warranty card at the rear of this manual for information regarding your product's parts and labour warranty, or visit us online at: [www.residentiagroup.com.au](http://www.residentiagroup.com.au)

At Residentia Group, we are customer obsessed and our Support Team are there to ensure you get the most out of your appliance. Should you want to learn more about your unit such as the various temperature guides or importantly taking care of the appliance, our Support Team are here to help.

You can use our online Support Centre at anytime by visiting:  
→ <http://support.residentiagroup.com.au>

Or you can contact us via phone by dialing: 1300 11 HELP (4357).

It is important that you read through the following use and care manual thoroughly to familiarise yourself with the installation and operation requirements of your appliance to ensure optimum performance.

Again, thank you for choosing an Esatto appliance and we look forward to being of service to you.

Kind Regards,  
The Residentia Team



# 1: Safety Warnings

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## 1.1 Warning



Warning: risk of fire / flammable materials

### RECOMMENDATIONS:

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

For EN standard: This appliance can be used by children aged from 8 years and above and persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

For IEC standard: This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

WARNING: Risk of fire / flammable materials.

WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

WARNING: Do not damage the refrigerant circuit.

WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

WARNING: Please abandon the refrigerator according to local regulators for its use of flammable blowing gas and refrigerant.

Do not use extension cords or ungrounded ( two prong ) adapters

DANGER: Risk of child entrapment. Before you throw away your old refrigerator or freezer:

–Take off the doors

–Leave the shelves in place so that children may not easily climb inside

The appliance must be disconnected from the source of electrical supply before attempting the installation of accessory

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable.

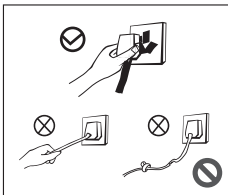
Therefore, when the refrigerator is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

### 1.2 Meaning of safety warning symbols

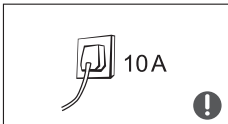
	<p>The symbols indicate prohibited matters, and those behaviors are forbidden. Non-compliance with the instructions may result in product damages or endanger the personal safety of users.</p>
	<p>The symbols indicate matters that must be followed, and those behaviors must be strictly executed in line with the operation requirements. Non-compliance with the instructions may result in product damages or endanger the personal safety of users.</p>
	<p>The symbols indicate matters to pay attention to, and these behaviors shall be specially noted. Due precautions are needed or minor or moderate injuries or damages of the product will be caused.</p>

This manual contains lots of important safety information which shall be observed by the users.

### 1.3 Electricity related warnings



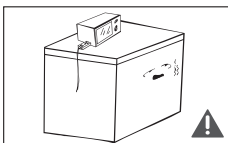
- Do not pull the power cord when pulling the power plug of the freezer. Please firmly grasp the plug and pull it out from the socket directly.
- Do not damage the power cord under any condition so as to ensure safety use, do not use when the power cord is damaged or the plug is worn.
- Worn or damaged power cord shall be replaced in manufacture-authorized maintenance stations.



- Please use a dedicated three-hole power socket which is 10A or more and the power socket shall not be shared with other electrical appliances.
- The power plug should be firmly contacted with the socket or else fires might be caused. Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.

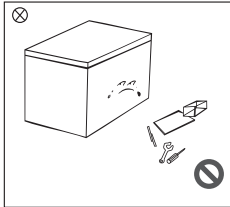


- The freezer adopts 220~240V/50Hz AC power, voltage fluctuations over the range of 220~240V ± 10% will cause malfunction or even damage.
- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases. Do not unplug the freezer and other electrical appliances considering that spark may cause a fire.

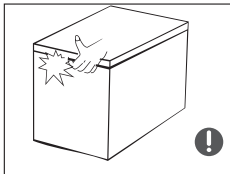


- To ensure safety, it is not recommended that to place regulators, rice cookers, microwave ovens and other appliances at the top of the freezer, those recommended by the manufacture are not included. Do not use electrical appliances in the food pan.

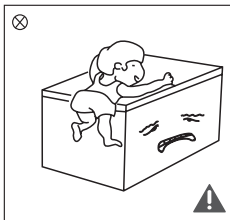
#### 1.4 Related warnings for use



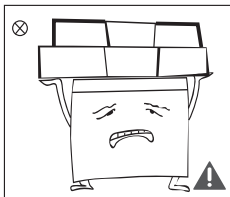
- Do not arbitrarily disassemble or reconstruct the freezer, nor damage the refrigerant circuit; maintenance of the appliance must be conducted by a specialist.
- Damaged power cord must be replaced by the manufacturer, its maintenance department or related professionals in order to avoid danger.



- The gaps between freezer doors and between doors and freezer body are small, be noted not to put your hand in these areas to prevent squeezing the finger. Please be gentle when switching off the freezer door to avoid falling articles.
- Do not pick foods or containers with wet hands in the freezing chamber when the freezer is running, especially metal containers in order to avoid frostbite.

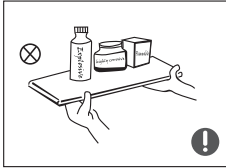


- Do not allow children to enter or climb the freezer to prevent that children are sealed in the freezer or children are injured by the falling freezer.
- Do not spray or wash the freezer; do not put the freezer in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the freezer.

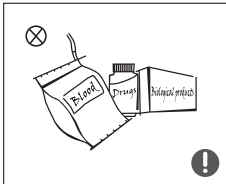


- Do not place heavy objects on the top of the freezer considering that objectives may fall when switching the door, and accidental injuries might be caused.
- Please pull out the plug in case of power failure or cleaning. Do not connect the freezer to power supply within five minutes to prevent damages to the compressor due to successive starts.

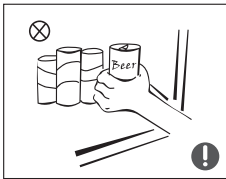
### 1.5 Warnings related to placing items



- Do not put flammable, explosive, volatile and highly corrosive items in the freezer to prevent damages to the product or fire accidents.
- Do not place flammable items near the freezer to avoid fires.



- This product is household freezer and shall be only suitable for the storage of foods. According to national standards, household freezer shall not be used for other purposes, such as storage of blood, drugs or biological products.



- Do not place items such as bottled or sealed container of fluid such as bottled beers and beverages in the freezer to prevent bursts and other losses.

### 1.6 Warnings for energy

- 1) Freezer might not operate consistently when sited for an extended period of time below the cold end of the range of temperatures for which the freezer appliance is designed.
- 2) The fact that effervescent drinks should not be stored in food freezer compartments or cabinets or in low-temperature compartments or cabinets, and that some products such as water ices should not be consumed too cold;
- 3) The need to not exceed the storage time recommended by the food manufacturers for any kind of food and particularly for commercially quick-frozen food in food-freezer and frozen-food storage compartments or cabinets;
- 4) The precautions necessary to prevent an undue rise in the temperature of the frozen food while defrosting the refrigerating appliance, such as wrapping the frozen food in several layers of newspaper.
- 5) The fact that a rise in temperature of the frozen food during manual defrosting, maintenance or cleaning could shorten the storage life.
- 6) The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the freezer appliance, in order to prevent children from being locked inside.

### 1.7 Warnings related to disposal



The freezer's refrigerant and cyclopentane foam materials are combustible materials and discarded freezers should be isolated from fire sources and can not be burned. Please transfer the freezer to qualified professional recycling companies for processing to avoid damages to the environment or other hazards.

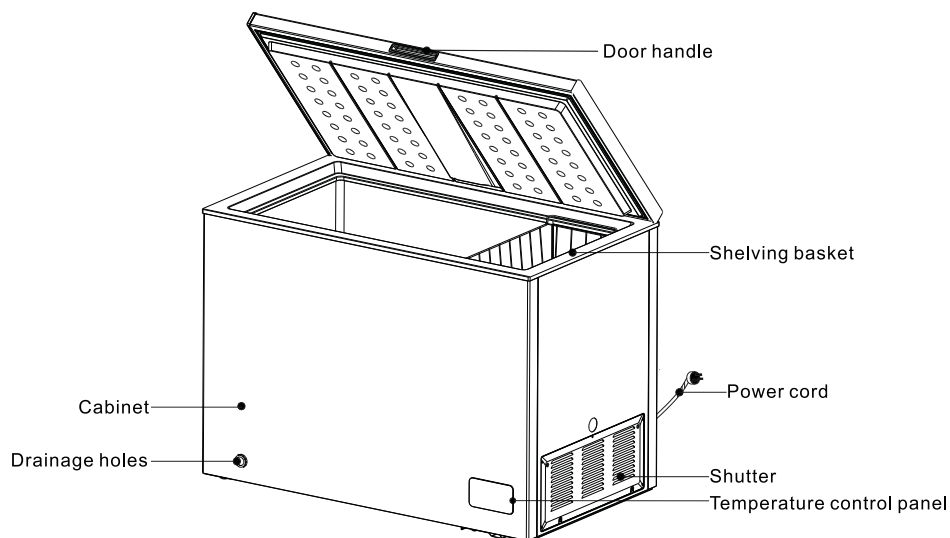


Please remove the door of the freezer and shelves which shall be properly placed to avoid accidents of children entering and playing in the freezer.




## 2: Using the Appliance

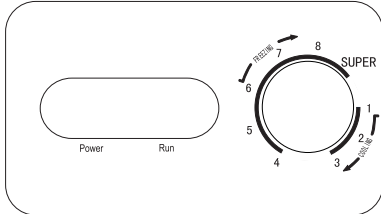
### 2.1 Names of components



- The low temperature of freezer is able to keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- The freezer is suitable for storage of meat, fish, shrimp, dumplings, rice balls and other foods not to be consumed in short term.
- Chunks of meat are preferably to be divided into small pieces for easy access.  
Please be noted food shall be consumed within the shelf time.

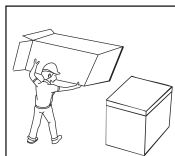
 The features and accessories of the freezer you bought may be not entirely consistent with the legend, please refer to the packing list.

## 2.2 Temperature Control

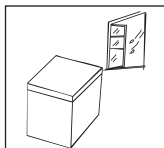


- Connect the freezer to power supply and “Power” indicator ( the green light ) will shine. “Run ” indicator ( the red light ) will shine in operation.
- The temperature of the chamber is adjusted through the thermostat knob. The number “1, 2, 3, 4, 5, 6, 7, 8” do not mean a specific temperatures, the lower the number is, the higher the temperature inside will be and vice versa.
- “1-2-3” stands for refrigeration.  
“4-5-6-7-8-SUPER” stands for freezing.
- When turn to “SUPER”, the freezer getting “fast freeze”, and the compressor will not stop until you turn the button to the other position.

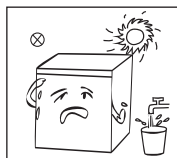
### 2.3 Placement



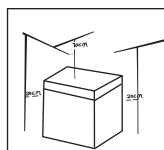
- Before using the freezer, remove all packaging materials including bottom cushions and foam pads and tapes inside the freezer, tear off the protective film on the door and the freezer body.



- The freezer is placed in a well-ventilated indoor place; the ground shall be flat, and sturdy .

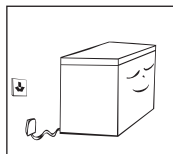


- Keep away from heat and avoid direct sunlight. Do not place the freezer in moist or watery places to prevent rust or reduction of insulating effect.



- The top space of the freezer shall be greater than 70cm, and the distances from both sides and backside shall be more than 20cm to facilitate heat dissipation.

### 2.4 Start



- The freezer shall stay for half an hour before connecting 220~240V/50Hz power when it is firstly started.
- The freezer shall run 2 to 3 hours before loading fresh or frozen foods; the freezer shall run for more than 4 hours in summer in advance considering that the ambient temperature is high.

### 2.5 Energy saving tips

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.


## 3: Maintenance

### 3.1 Cleaning

- Dusts behind the freezer and on the ground shall be timely cleaned to improve the cooling effect and energy saving. The interior of the freezer should be cleaned regularly to avoid odor. Soft towels or sponge dipped in water and non-corrosive neutral detergents are suggested for cleaning. The freezer shall be finally cleaned with clean water and dry cloth. Open the door for natural drying before the power is turned on.




- Do not use hard brushes, clean steel balls, wire brushes, abrasives, such as toothpastes, organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items clean freezer considering that this may damage the fridge surface and interior.
- Do not rinse with water so as not to affect the electrical insulation properties. Please use a dry cloth when cleaning temperature control knob and electrical components.

 Please unplug the freezer for defrost and cleaning.

### 3.2 Defrost


- Freezer shall be manually defrosted.  
Unplug the freezer and open the freezer door, remove foods and shelving basket before defrosting; Open the outflow holes and drainage holes (and place water container at the outflow holes); indoor frost will naturally melt, wipe the defrost water with a dry, soft cloth. When the frost softens, an ice scraper might be used to the accelerate de-icing process.
- Please remove the food and put in a cool place when defrosting before removing accessories.

 Other mechanical devices or other means shall not be used to accelerate except those recommended by the manufacturer. Do not damage the refrigerant circuit.

### 3.3 Stop using

Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door and do not put fresh foods into the freezer. Please unplug the freezer left unused for a long time for cleaning. Keep the door open to avoid the bad odor.

Do not turn upside, horizontally place or vibrate the freezer, the carrying angle can not be greater than 45°. Please hold the door and hinge when moving.

 Continuous operation is recommended when the freezer is started. Please do not move the freezer under normal circumstances so as not to affect the freezer's service life.

## 4: Troubleshooting

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not settled.

Inoperation	Whether the freezer is plugged and connected to power; Low voltage; Whether temperature control knob is in the work area Failure power or tripping circuit
Odor	Odorous foods should closely wrapped; Whether foods are rotten; Whether the interior shall be cleaned.
Long-term operation of compressor	It is normal that freezer operates for longer time in summer when the ambient temperature is higher; Do not put too much food in the freezer at one time; Do not put foods until they are cooled; Frequent opening of freezer door. Thick frost layer (defrost is needed)
Illuminating light does not shine	Whether the freezer is connected to power, whether the indicator light is damaged.
The freezer door can not be properly closed.	The freezer door is stuck by food packages; Too much food; Tilt freezer.
Loud noises	Whether the food is leveled, whether the freezer is balanced; Whether the freezer parts are properly placed.
Transient difficulty in door opening	After refrigeration, there will be pressure difference between the inside and outside of the freezer to result in transient difficulty in door opening. This is a normal physical phenomenon.
Freezer enclosure heat Condensation	the freezer enclosure may emit heat during operation specially in summer, this is caused by the radiation of the condenser, and it is a normal phenomenon. Condensation: condensation phenomenon will be detected on the exterior surface and door seals of the freezer when the ambient humidity is large, this is a normal phenomenon, and the condensation can be wiped away with a dry towel.
Airflow sound Buzz Clatter	Refrigerants circulating in the refrigerant lines will produce eruption of sound and grunts which is normal does not affect the cooling effect. Buzz will be generated by running compressor specially when starting up or shutting down. The solenoid valve or electric switch valve will clatter which is a normal phenomenon and does not affect the operation.

# Warranty Information

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## WARRANTY TERMS AND CONDITIONS REFRIGERATION APPLIANCES

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. **IN THIS WARRANTY**
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
  - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
  - (d) 'ASR' means Residentia Group authorised service representative;
  - (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Ave, Burnley VIC 3121, ACN 600 546 656 in respect of Appliances purchased in Australia;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means:
    - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 24 months, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.

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5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
- travel of an authorised representative;
  - transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
- the Appliance is damaged by:
    - accident
    - misuse or abuse, including failure to properly maintain or service
    - normal wear and tear
    - power surges, electrical storm damage or incorrect power supply
    - incomplete or improper installation
    - incorrect, improper or inappropriate operation
    - insect or vermin infestation
    - failure to comply with any additional instructions supplied with the Appliance;
  - the Appliance is modified without authority from Residentia Group in writing;
  - the Appliance's serial number or warranty seal has been removed or defaced;
  - the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. To enquire about claiming under this warranty, please follow these steps:
- carefully check the operating instructions, user manual and the terms of this warranty;
  - have the model and serial number of the Appliance available;
  - have the proof of purchase (e.g. an invoice) available;
  - telephone the numbers shown below.
13. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

**IMPORTANT**

Before calling for service, please ensure that the steps in point 12 have been followed.

**CONTACT SERVICE**

→ Please call 1300 11 HELP (4357)



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# Appliances

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you need



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