

Model Code/s:

ETM292X

Product:

Top Mount
Refrigerator
292L

Document:

User Manual

Esatto



Dear Customer,

Congratulations on purchasing your new refrigerator. The *Esatto* brand is proudly distributed within Australia by Residentia Group Pty Ltd.

Please refer to the warranty card at the rear of this manual for information regarding your product's parts and labour warranty, or visit us online at www.residentiagroup.com.au.

At Residentia Group, we are customer obsessed and our Support Team are there to ensure you get the most out of your appliance. Should you want to learn more about your refrigerator such as temperature settings and importantly taking care of it when cleaning, our Support Team are here to help. You can use our online Support Centre at anytime by visiting <http://support.residentiagroup.com.au>, or you can contact us via phone by dialling: 1300 11 HELP (4357).

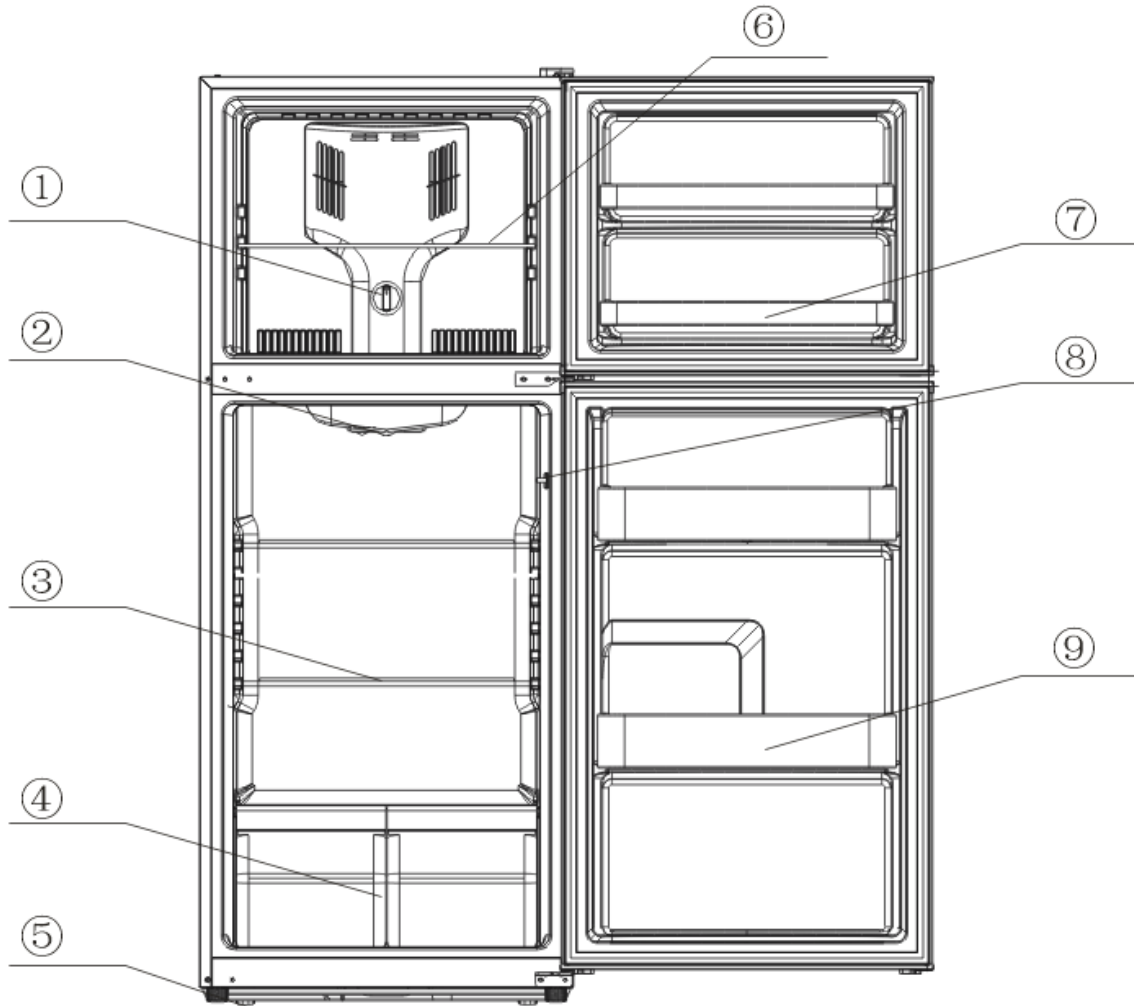
It is important that you read through the following use and care manual thoroughly to familiarise yourself with the installation and operation requirements of your appliance to ensure optimum performance.

Again, thank you for choosing an *Esatto* appliance and we look forward to being of service to you.

Kind Regards,
The Residentia Team



Main configuration:



- 1、 Thermostat**
- 2、 Refrigerator lamp**
- 3、 Refrigerator shelf**
- 4、 Crisper**(The crisper contains ice tray and manual)
- 5、 Adjustable foot**
- 6、 Freezer shelf**
- 7、 Freezer tray**
- 8、 lamp switch**
- 9、 Refrigerator tray**

UNPACKING YOUR REFRIGERATOR-FREEZER

WARNING: Use two or more people to move refrigerator-freezer. Failure to do so can result in back or other injury.

Remove tape and any labels from your refrigerator-freezer before using (except the rating label).

To remove any remaining tape or glue, rub the area briskly with your thumb.

Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.

Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator-freezer.

When moving the refrigerator-freezer, do not tilt the refrigerator-freezer beyond 45° from upright position.

CLEANING BEFORE USE:

After you remove all of the packaging materials, (especially the foam between outside condenser and cabinet should be removed) clean the inside of your refrigerator-freezer before using it.

SPACE REQUIREMENTS

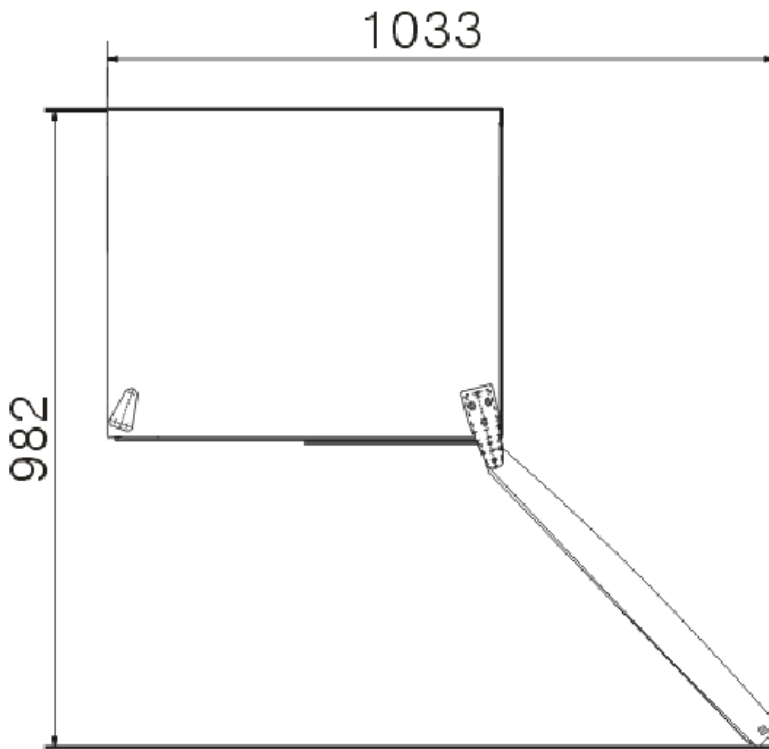
WARNING: Keep flammable materials and vapors, such as gasoline, away from refrigerator-freezer.

Failure to do so can result in death, explosion, fire or burns.

To ensure proper ventilation for your refrigerator-freezer, allow for 200mm space on each side between walls, 200mm space between back of your refrigerator-freezer and the wall, and 300mm space between counter top and the roof or ceiling.

If you are installing your refrigerator-freezer next to a fixed wall, leave sufficient space on the hinge side to allow for the door to swing open.

Never install your refrigerator-freezer near heat source and direct sun shines.



ELECTRICAL REQUIREMENT

WARNING: DO NOT REMOVE GROUND PRONG.

DO NOT USE AN ADAPTOR.

DO NOT USE EXTENSION CORD.

Failure to follow these instructions can result in death, fire or electrical shock.

Before you move your refrigerator-freezer into its final location, it is important to make sure you have the proper electrical connection.

Recommended Earthing Method

AC220Volt /50Hz, AC only 10 ampere fused and properly earthed electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. Use a receptacle which cannot be turned off with a switch or pull chain. Do not use an extension cord.

NOTE: Before performing any type of installation, disconnect the refrigerator-freezer from the electrical source. When you are finished, connect the refrigerator-freezer to the electrical source and reset the control to the desired setting.

LEVELING

If the refrigerator-freezer is not leveled during installation. The doors may not

close or seal properly, causing cooling, frost, or moisture problems. It is very important of the refrigerator-freezer to be level in order to function properly.

To level your refrigerator-freezer you may either turn the adjustable foot clockwise to raise that side to the refrigerator-freezer or turn counter – clockwise to lower that side.

NOTE: Having someone push against the top of the refrigerator-freezer, take some weight off. This makes it easier to adjust the adjustable foot.

USE OF THE APPLIANCE

To obtain the best possible results form your refrigerator-freezer, it is important that you operate it properly.

Temperature Control

The temperature in the refrigerator-freezer is controlled by the thermostat control knob.

The thermostat control box is loaded in refrigerator compartment.

Turn the thermostat control knob up or dower

the refrigerator-freezer. The markings on control knob indicated the “1~7” for the different temperature grades. The temperature decreases with position “1” being the warmest and position “7” being the coldest.

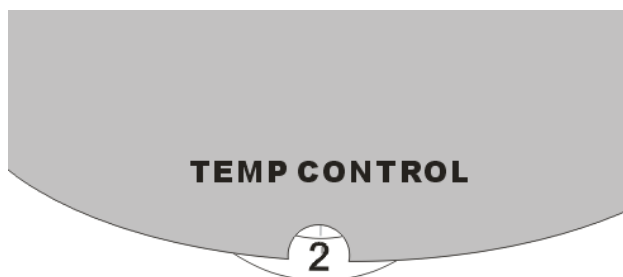
Set the control to position between “1” and “7” for normal use, the exact postion is beyond the temperature in the refrigerator-freezer, generally , choose the number”3”.

Fresh Food Storage

Wrap or store food in the refrigerator in airtight and moisture – proof material.

This prevents food odor and taste transfer throughout refrigerator.

- Fruit – wash, let dry and store in refrigerator in plastic bags or crisper.
- Leafy vegetables- Remove wrapping and trim or tear off bruised and discolored areas, wash in cold water and drain. Place in plastic bag or plastic container and store in crisper.



- Fish –Use fresh fish the same day as purchased.
- Meat – Store most meat in original wrapping as long as it is airtight and moisture – proof.

Re – wrap if necessary.

- Leftovers – Cover leftovers with plastic wrap or aluminum foil. Plastic containers with tight lid can also be used.

Frozen Food Storage

Temperature Control

When using the refrigerator-freezer for the first time or after defrosting, turn the temperature control to set “MAX” for at least two hours before introducing the food to be stored.

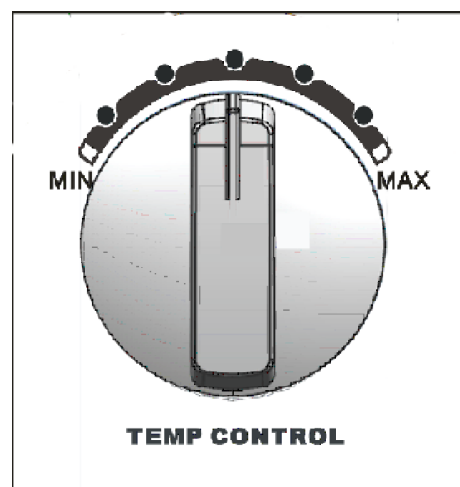
All frozen food products you purchase should be placed in the freezer compartment as soon as possible to avoid the frozen food from defrosting.

Storage recommendation printed on the packaging of frozen food by the manufacturers should be always be followed.

Be careful that the drawer mustn't mangle the refrigeration pipeline.

Freezing Fresh Food

Ensure that your freezing operations are carried out under the most hygienic conditions as freezing alone does not sterilize the food. It is advisable to freeze the food by packing it into separate meal portions and not in bulk form. Never put hot or even warm foodstuffs into the freezer compartment. Prior to storing the frozen food, pack it in plastic bags, aluminum sheets or freezing containers and place into the freezer compartment. See the data plate on the back of the refrigerator-freezer for the maximum permissible amount in kilograms of fresh food that can be frozen in any 24 hour period with a room temperature of 25°C.



Never freeze more than the maximum permissible.

Note: Never put bottled food or drinks in the freezer compartment.

For best performance, leave enough space in the Freezer compartment for air to circulate around the packages.

Cleaning your refrigerator-freezer

Before you start to clean your refrigerator-freezer remove the mains plug from the power supply.

Use a clean sponge or soft and a mild detergent in warm water. Do not use abrasive or harsh cleaners.

Hand wash, rinse and dry all surfaces thoroughly.

Do not use cleaning waxes, concentrated detergents, bleaches or cleaners containing petroleum on plastics and rubber parts.

Never use paper towels, window sprays, scouring cleansers or flammable fluids on plastic parts as these can scratch or damage material.

Clean with a cloth soaked in this solution and then dry with a soft cloth.

PROLONGED OFF PERIODS

If the refrigerator-freezer is not in use for a long period of time, proceed as follows:

Disconnect the refrigerator-freezer from the main supply by removing the plug from the wall socket.

Clean and dry the inside as instructed under the heading of cleaning the refrigerator-freezer.

Leave the door open to prevent any unpleasant smells from building up while the refrigerator-freezer is not in use.

TROUBLE SHOOTING

In case of malfunction, you can solve many common problems easily.

Your refrigerator-freezer will not operate...Check if

- The power supply cord is unplugged.

The doors will not close completely...Check if

- The drawers are out of position.
- The gaskets are dirty.
- The refrigerator-freezer is not level.

The refrigerator-freezer is noisy when running...Check if

- Check the refrigerator-freezer is level and it is not in contact with another appliance or kitchen furniture.

The refrigerator-freezer does not cool sufficiently...Check if

- If the door has been opened too often, or it has been left open for a while it will take time for the refrigerator-freezer to reach its set temperature.
- Check the airflow the rear of the refrigerator-freezer has not been reduced due to insufficient clearance.

The following characteristics should not be looked upon as a problem.

- A gentle tricking sound caused by coolant flowing the pipe.

Compressor operating at high temperature.

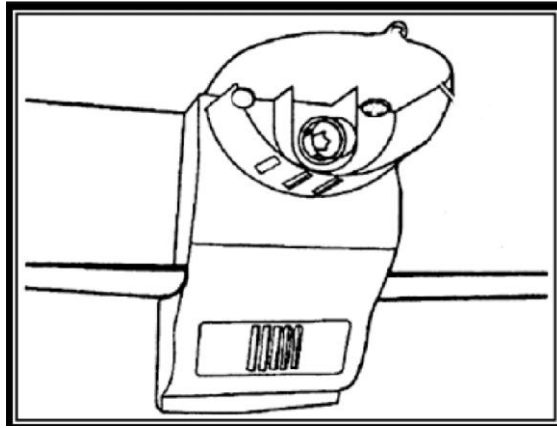
Repalcing Your Light Bulb

Note:

All parts removed must be saved to do the replacement of the light bulb.

Before removing the light bulb, either turn off the appliance or disconnect the electricity leading into the appliance at the main power supply. Failure to do so could result in electrical shock or personal injury.

- Unplug the AC power cord from the wall.
- Pull down to remove the lamp cover.
- Unscrew the bulb.
- Repace with a 15-watt bulb that is the same shape and size.



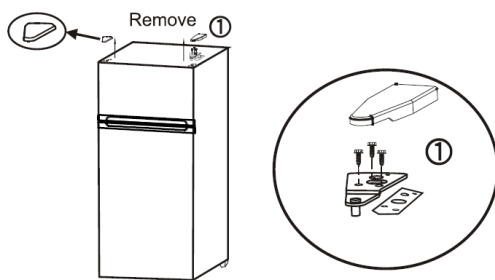
REQUESTING ASSISTANCE OR SERVICE

If the problem is not due to one of the items listed in Troubleshooting, Contact the dealer or authorized Service Company.

Changing the Reversible Door

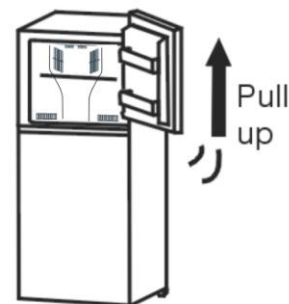
Before reversing the door swing, ensure the appliance is unplugged and empty. Provide additional support for the doors while hinges are being removed. Do not depend on the door magnets to hold the door in place. It is recommended that two people perform this task. DO NOT lay the appliance completely flat as this may damage the coolant system.

Step 1



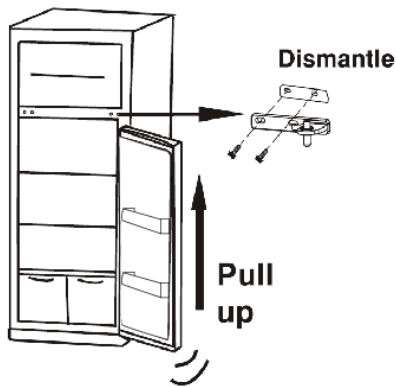
Remove the hinge cover. Unscrew and remove the top hinge.

Step 2



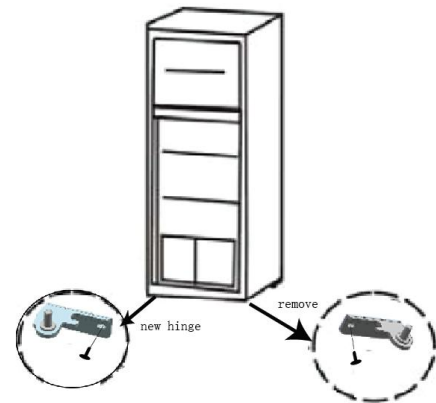
Lift the freezer door up and away from the appliance.

Step 3



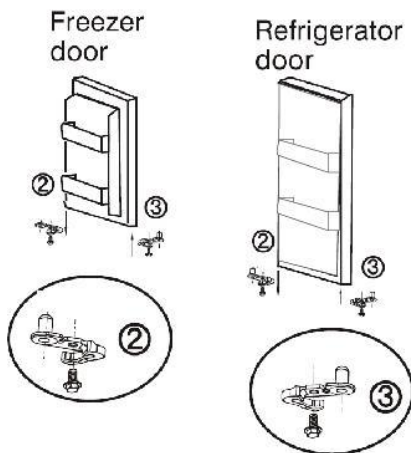
Remove the screws from the middle hinge. Lift the refrigerator door up and away from the appliance.

Step 4



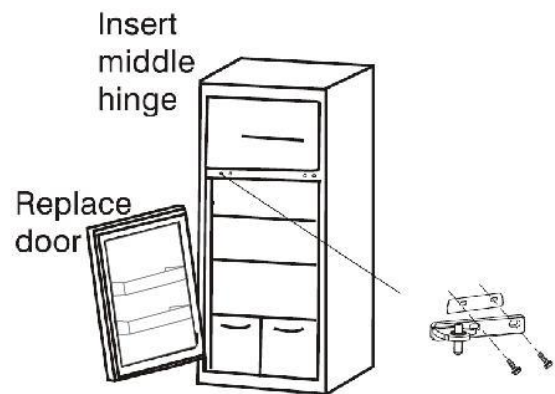
Remove right bottom hinge and reserve the screws. Remove screw covers at left corner and put them into the screw holes at right corner. Install left hinge by using those reserved screws.

Step 5



Remove right pin assemblies from the bottom of the freezer and refrigerator doors. On the opposite side, attach the replacement pin assemblies (located in the plastic bag with the Use and Care Manual) with a screwdriver. Note: You must re-use the screws from the pin assemblies that are removed in this step when attaching the new assemblies.

Step 6



Place the refrigerator door on the bottom hinge. Ensure the door is aligned horizontally and vertically. Attach middle hinge to refrigerator door and attach bolt washer to the back of the hinge, then fix them to middle beam and get them fastened with a screwdriver.

Step 7



Place the freezer door on the middle hinge. Ensure that the door is aligned horizontally and vertically, and that the gasket seals on all sides before attaching the top hinge. Attach the top hinge and replace the hinge cover.

WARNING

RECOMMENDATIONS:

- 1) WARNING – Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- 2) WARNING – Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 3) WARNING – Do not damage the refrigerant circuit.
- 4) WARNING – Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- 5) The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

6) This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

7) Children should be supervised to ensure that they do not play with the appliance.

8) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

9) Please abandon the refrigerator-freezer according to local regulators for its use flammable blowing gas and refrigerant.

10) Please according to local regulations regarding disposal of the appliance for its flammable refrigerant and blowing gas. Before you scrap the appliance, please take off the doors to prevent children trapped.



Correct Disposal of this product:

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Warranty

WARRANTY TERMS AND CONDITIONS REFRIGERATION APPLIANCES

→ This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty
 - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
 - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
 - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
 - (d) 'ASR' means Residentia Group authorised service representative;
 - (e) 'Residentia Group' means Residentia Group Pty Ltd of 20 Yaltara Avenue, Bundoora Victoria 3083, ACN 600 546 656 in respect of Appliances purchased in Australia;
 - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
 - (g) 'Warranty Period' means:
 - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia for 12 months following the date of original purchase of the Appliance;
 - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
 - (a) travel of an authorised representative;
 - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
6. Proof of purchase is required before you can make a claim under this warranty.

Warranty continued

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
- (a) the Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;
 - (b) the Appliance is modified without authority from Residentia Group in writing;
 - (c) the Appliance's serial number or warranty seal has been removed or defaced;
 - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. To enquire about claiming under this warranty, please follow these steps:
- (a) carefully check the operating instructions, user manual and the terms of this warranty;
 - (b) have the model and serial number of the Appliance available;
 - (c) have the proof of purchase (e.g. an invoice) available;
 - (d) telephone the numbers shown below.
13. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

IMPORTANT Before calling for service, please ensure that the steps in point 12 have been followed.

Service: Please call 1300 11 HELP (4357)

Spare Parts: Please call 1300 11 SPARE (7727)

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Residentia



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